



VALLEY
UTILITIES
WATER CO. INC.

**Customer Notice from Valley Utilities Water Company, Inc.
Regarding United States Air Force's Response to PFOS/PFOA
August 10, 2021**

Valley Utilities Water Co., Inc. ("**Valley**") last updated you regarding the United States Air Force's ("**Air Force**") response to perfluorooctane sulfonate ("**PFOS**") and perfluorooctanoic acid ("**PFOA**") on July 30, 2021. You may download copies of all customer notices and the letter from the Air Force at www.vuwco.com or call Valley's office to request copies. Valley is providing this final notice to update you on recent developments.

In the previous customer notice, we informed you that (1) the Air Force has recently installed a treatment system at Valley's Bethany Hills West site ("**Bethany**") designed to reduce PFOS/PFOA in drinking water produced from the Bethany wells to below the Environmental Protection Agency's recommended lifetime Health Advisories ("**HA**") of 70 parts per trillion ("**ppt**"); (2) the Performance Testing phase was completed on July 26, 2021 and test results showed non-detectable levels of PFOS/PFOA from the output of the treatment system and the water distribution points from Bethany; (3) during the Performance Testing phase, the amount of sediment or sand in the groundwater was higher than expected; (4) as a result, the Air Force was planning to install a sand filter system to the PFOS/PFOA treatment system in early August; (5) we expected to complete installation of this sand filter system by the end of August; and (6) residents should continue using provided bottled water until notified otherwise.

We have completed the critical components of the sand filter system and the PFOS/PFOA treatment system is now fully operational. **We are happy to notify you that (1) the water supplied from the Bethany site is now non-detect for PFOS/PFOA and (2) the Air Force will be discontinuing the free bottled water service.** The Air Force will be mailing you information regarding the stoppage of the free bottled water. If you have questions for the Air Force regarding the bottled water, please call 844-610-8899. Customers with other questions or concerns may contact Valley by email at valleyutilities@vuwco.com or by telephone at 623-935-1100.