



**Customer Notice from Valley Utilities Water Company, Inc.
Regarding United States Air Force's Response to PFOS/PFOA
July 30, 2021**

Valley Utilities Water Co., Inc. ("**Valley**") last updated you regarding the United States Air Force's ("**Air Force**") response to perfluorooctane sulfonate ("**PFOS**") and perfluorooctanoic acid ("**PFOA**") on July 6, 2021. You may download copies of all customer notices and the letter from the Air Force at www.vuwco.com or call Valley's office to request copies. Valley is providing this notice to update you on recent developments.

In the previous customer notice, we informed you that (1) the Air Force has recently installed a treatment system at Valley's Bethany Hills West site ("**Bethany**") designed to reduce PFOS/PFOA in drinking water produced from the Bethany wells to below the Environmental Protection Agency's recommended lifetime Health Advisories ("**HA**") of 70 parts per trillion ("**ppt**"); (2) Maricopa County Environmental Services Department ("**MCESD**") issued an Approval To Commence Operations certificate for the PFOS/PFOA treatment system; (3) the Validation Testing phase was completed on June 24, 2021 and initial test results during that time showed non-detectible levels of PFOS/PFOA from the output of the treatment system; (4) MCESD granted permission to begin the four-week Performance Testing phase which began on June 25, 2021; and (5) residents should continue using provided bottled water until notified otherwise.

The Performance Testing phase was completed on July 26, 2021, and test results showed non-detectible levels of PFOS/PFOA from the output of the treatment system as well as the water distribution points from Bethany. The treatment system is currently operating as expected. However, during the Performance Testing phase, the amount of sediment or sand in the groundwater was higher than expected. As a result, the Air Force is planning to install a sand filter system to the PFOS/PFOA treatment system. We expect to begin installation of the sand filter system in early August and estimate installation completion by the end of August. Once this work is complete, we will notify customers that bottled water will no longer be necessary.

The Air Force remains committed to providing bottled water to Valley customers free of charge until the sand filter system is installed and the PFOS/PFOA treatment system is fully operational. To receive bottled water from the Air Force, please call 844-610-8899. Customers with questions or concerns may contact Valley by email at valleyutilities@vuwco.com or by telephone at 623-935-1100.