



VALLEY  
UTILITIES  
WATER CO. INC.

**Customer Notice from Valley Utilities Water Company, Inc.  
Regarding United States Air Force's Response to PFOS/PFOA  
July 6, 2021**

Valley Utilities Water Co., Inc. ("**Valley**") last updated you regarding the United States Air Force's ("**Air Force**") response to PFOS/PFOA on June 9, 2021. The Air Force is proactively investigating the extent and impact of PFOS and PFOA in firefighting foam used at Luke Air Force Base and has determined that it may have impacted the Valley water supply wells that provide drinking water to your property. You may download copies of all customer notices and the letter from the Air Force at [www.vuwco.com](http://www.vuwco.com) or call Valley's office to request copies. Valley is providing this notice to update you on recent developments.

In the previous customer notice, we informed you that (1) the Air Force has recently installed treatment facilities at Valley's Bethany Hills West site designed to reduce PFOS/PFOA in water produced from the wells at that site to below the United States Environmental Protection Agency's recommended lifetime Health Advisory ("**HA**") of 70 parts per trillion ("**ppt**"), (2) Maricopa County Environmental Services Department ("**MCESD**") had issued an Approval To Construct certificate and an Approval To Commence Operations certificate for the PFOS/PFOA treatment system, and (3) that PFOS/PFOA levels would be above the lifetime HA of 70 ppt in some areas of Valley's distribution system during the initial Validation Testing phase of the treatment system and residents should continue using provided bottled water until notified otherwise.

The Validation Testing phase was completed on June 24, 2021 and initial test results during that time showed non-detectable levels of PFOS/PFOA from the output of the treatment system. MCESD then granted permission to begin the Performance Testing phase which began on June 25, 2021 and consists of placing the treatment system online while monitoring water quality and overall system performance. MCESD has recommended that we complete four weeks of testing protocols to confirm that the treatment system is operating as expected. Once the Performance Testing results are validated and show continued successful reduction of PFOS/PFOA levels below the lifetime HA of 70 ppt, with no adverse impact to existing infrastructure, we will notify customers that bottled water will no longer be necessary. Barring unforeseen delays, we expect to have these results by the end of July. Going forward, we will continue to test the water on a regular basis to verify that the treatment system continues to reduce PFOS/PFOA levels to below the lifetime HA of 70 ppt.

The Air Force remains committed to providing bottled water to Valley customers free of charge until the Performance Testing phase is complete and it is confirmed that the treatment system is operating as expected. To receive bottled water from the Air Force, please call 844-610-8899. Valley will continue to provide updates periodically when important additional information becomes available. Customers with questions or concerns may contact Valley by email at [valleyutilities@vuwco.com](mailto:valleyutilities@vuwco.com) or by telephone at 623-935-1100.